Travel & Leisure

Clients & Participants



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Aquarius/Beckham Travel Service  American Bus Association  American Canadian Travel & Tours  American Express Travel Services  American Society of Travel Agents  Arnold Freedman Management

* Back Bay Hilton Hotel  Beacon Hotel Corporation  Camp Sewataro, Inc.  Calgary Tower Hotel  Central Iowa Tourism Region  Clay Auto Rental  Corporate Services International  Custer State Park Resort  Delta Airlines, Inc.  Eastern Airlines  Festival du Voygeur Winnipeg  General Cinema Theatres  Grand Canyon Airlines  Grand Circle Travel  Holland America Line Westours  Hotel and Restaurant Consultant  Hub Ticket Agency  Intrepid Sea. Air. Space Museum  Isle of Capri Casino  Joyce Chen's
* Legal Seafood  Marriot Copley Place  Mass. Bay Transit Authority  Mississippi River Playground  Motor Coach USA  Mount Snow  Nashville Convention Bureau  National Car Rental  National Leisure Marketing  National Tour Association  N.E. Adventures - Sky Diving  Newport Yachting Center
* Overseas Adventure Travel  Pennsylvania Aviation, Inc. w Radisson Hotel (Niagara Falls)  Renault Winery
* Riteway Bus Service  Royal River Casino (S. Dakota)
* Sheraton Boston Hotel/Towers  Sheraton Sturbridge Resort  Spirit Cruises  Southeast Alaska Tourism Council  The International Hotel of Calgary
* The Outrigger Resort  U.S. Air  U.S. Space & Rocket Center  Vanguard Sailboats  Vista/Monarch Group  West Coast Video  Westin Hotel

What Participants Have Said!

The presenter was very knowledgeable!!! w I look forward to reading more of his work.

# Pennsylvania Aviation Inc., Chester Pioluner, Chief Pilot

When I entered this course I had no idea how to address Employer/Employee relations effectively w This has given me the basis to approach employees with confidence and competence.

# MBTA, William Navin, Inventory Analyst

This training has made me step back and look at not only my presentation over the phone, but how the customer will receive me w It has taught me to listen, ask question and handle the upset caller.

# TravCorp, Inc., Francine Siffington, P/R administrator

Mr. Schwartz is very knowledgeable and presented skills very effectively w As a result, I will proceed more slowly (as a manager).

# Riteway Bus Service, Steven Ludin, Manager

Andrew is a clear speaker and presents topics well w I learned that the key to successful management is the relationship between the employee and management and how to establish a stronger trust.

# OK Grocery Company, Michelle Agostinelli, Traffic Analyst

Andrew presented many seeds that could take personal commitment to research and learn about my negotiating techniques and style - really gets you thinking about how to do it better and more effectively.

# Grand Circle Travel, Rob Kelly, Vice President of Product Development