Retail

Clients & Participants

ADAP  Alfred Angelo, Inc.  Ava Botelle Fashions Inc.

* Boston Business Gifts  Boston Retail Products  Brookline Liquor Mart  Building 19  C.J. Clark America  Copy Cop  Dependable Cleaners  Drewco Machine Shops  Especially For Pets  Filene's  Fire Control Instruments  First National Supermarkets  Fox Computer Rentals  Frito Lay, Inc.
* Howard Chevrolet  Jewelry by Alison  Jordan Marsh  Joyce Chen Products  Joyce Selby Shoes  Langley Equipment Company  Laronga Bakery
* Macaron Printed Products  MacIssac Products  Maloney Automotive Parts  M & E Marine Supply
* Main Street Supply & Logistics  McCue Corporation  Metromedia Paging Systems  Metro Forms Systems, Ltd.  Pheasant Lane Mall  Quilts By The Elves  Quincy Sheet Metal Company, Inc.  Schreve, Crump & Low (jewlers)  School St. Camera
* Standard Electric Supply Company  Stride Rite Corporation  Stop-n-Shop Supermarket Company  The Sherman Williams Company  Video 13, Inc.  The White Fig  Winter, Wyman & Company

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What Participants Have Said!

Getting together with the other supervisors is always useful  More of this should occur, it builds a better team.

# Moore Business Equipment, Karuiec Feemstra, Manager

I think this will be very helpful to me and the rest of the people I work with  I am looking forward to putting what I've learned today in practice.

# Tambrands, Connie Begin, Supervisor

The program has stimulated my brain and brought out several areas I would like to work on, especially regarding communications.

# Joyce Chen Products, Marilyn A. Cantiloro, Operations Manager

I expected a boring class, but was pleasantly surprised  I learned to set realistic goals for employment.

# United Stationers Comp., Kenneth Wells, Distribution Supervisor

Areas I found most helpful were delegation, more effective communication, establishing departmental procedures and how to get more feedback from employees.

# Creative Professional Services, Marcia McCullough, Supervisor Data Services

Very clear and specific.

# Mackissic Inc., Ken Shupinski, Shop Supervisor

Andrew is fast-paced, entertaining presenter  I learned to listen, listen, listen!

# Drewco Machine Shops, Jeffrey J. Hass, Foreman

The program, particularly the emphasis on communication, explained why we must delegate and how to start.

# Schaal Associates, Inc. Distributors, Rene Arnaud, Product Manager

I enjoyed the seminar  It refreshed some information and helped me re-evaluate my methods and approaches  It emphasizes that organization equals productivity.

# Salvation Army, David R. Coleman, Minister/Commanding Officer