Government

Clients & Participants



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Boston Edison  City of Newton  Department of Mental Health  Department of Public Health  Department of Revenue  Department of Navy  Department of Public Utilities  Department of Public Works  Department of Social Services  Department of Youth Services  Division of Employment Security

* Fitchburg Post Office  Governor's Highway Safety Bureau  Government of Ontario  Hanscomb Airforce Base  Internal Revenue Service  Lincoln Sheriff's Department  Mass. Bay Transportation Authority  Mass. Dept. of Probation  Mass. Dept. of Personal Administration  Mass. National Guard
* Mass. Merit Rating Board  Mass. Water And Sewer Commission  Metropolitan District Commission  Middlesex Registry of Deeds  Natick Police Department  Orange County Police Department
* Panama Canal Commission  Plymouth County District Attorney  Plymouth County Police Department  Rate Setting Commission  Social Security Administration  Town of Lexington  Town of Stoneham  United Parcel Service  U.S. Army 

U.S. Department of Labor  U.S. Postal Service

What Participants Have Said!

One of the best sessions I have ever attended  The problem solving/decision making was extremely informative.

# Department of Probation, Edward Dalton, Assistant Director

This presentation allowed me to understand and learn the differences between management and leadership in a manner that provided clear communication and active participation  The discussions and participation from everyone was very effective.

# Central Youth Service Center, Herman High, Assistant Director

Mr. Schwartz is an excellent speaker  He kept the audience alert and entertained!

* His session was well worth it and very informative.

# Plymouth County DPA's Office, Michelle Mawn, Service Director

Mr. Schwartz had an excellent knowledge of the topic  As a result, I am able to delegate and communicate much more effectively.

# Lincoln Sheriff's Department, Ronald Klinesmith, Shift Supervisor

The training was very useful in terms of helping me identify my own style and what holds me back from being truly effective  I learned that always being informed is a form of control and the how-to's of delegation.

# Walpole State Prison, Pamm Owan Potter, Supervisor

The seminar was very good  It helped define areas of strength and weakness  The whole packet, class discussion, and talking about specific examples were all helpful.

# Department of Youth Services, Pi Downsbrough, Caseworker

When I entered this course I had no idea how to address Employer/Employee relations effectively  This has given me the basis to approach employees with confidence and competence.

# MBTA, William Navin, Inventory Analyst

The training was diversified -- including presentation, time for discussion and a film.

**Westboro Detention, Donna McHardy, Clinician**